



Add the Power of VoIP and UC to Your Office Headset

The ZoomSwitch ZMS20-UC is optimized for VoIP and unified communications functionality and provides users extra control over phone and computer communications.

Innovative ZoomSwitch technology allows users to access phone and computer communications through their existing wireless or wired office headset or telephone handset, thus eliminating the need for one headset or handset for phone communications and another for computer applications.

ZoomSwitch UC was developed based on feedback we received from end users and ZoomSwitch customers looking to adapt headsets intended for use on a phone to popular UC applications.



ZMS20-UC Uses & Applications

- Works great with Microsoft Office Communicator (MOC or OCS), Skype, Cisco IP Communicator, IBM Sametime, Avaya One X, Google Voice and others.
- Perfect for Avaya, Cisco¹ and Nortel or other soft-phones
- Listen to music between calls
- Review online voicemail messages
- Dictate into speech recognition software
- Listen to online webinars, training, product demos
- Engage in video chats
- Participate in online video conference calls

ZMS20-UC Features & Benefits

Economical

Leverage the power of your existing headset technology by adding a ZoomSwitch to enable USB functionality for your existing wireless or corded headsets. Organizations can save money and allow employees to continue to use the headset they are already comfortable with.

Efficient

The ZoomSwitch can be used with your existing corded or wireless headset or handset to allow you to switch between phone and computer. Double the functionality of your existing headset or handset.

The ZoomSwitch lets your headset speakers and microphone take the place of those on your computer so all playback stays private. No need for an extra microphone or speakers – it all goes through your headset.

Simple to Use and Easy to Install

The ZoomSwitch takes moments to install, and operates with just a touch of a button. Quick and easy toggling between the phone and computer means no missed calls.

Powered through the USB port on your computer, the ZoomSwitch is a plug-and-play device, ready to use with all of your VoIP, UC, speech recognition, and audio applications.

Mute & Volume Control

The ZMS20-UC features a convenient mute button that quickly mutes your microphone on phone and PC calls. The new ZMS20-UC also amplifies the sounds you hear on the computer side with a convenient volume control dial.

Visit www.ZoomSwitch.com to learn more about this headset Accessory.

Headset Accessory

All the connectivity you need in one device



ZoomSwitch ZMS20-UC Specifications

Compatibility

Telephone	Most popular business and home telephones that have a handset or headset port, including Avaya®, Cisco® ¹ , Nortel®, Toshiba®, NEC®, Panasonic® and others. ¹ If you are connecting to a Cisco phone through its headset port, locate the compatibility switch on the side of the unit and make sure it is set to "Cisco".
Headset	All major headset brands and models that are made to connect to a telephone handset port including Plantronics®. Note that most wireless and corded office headsets connect to your phone via the handset port, so you can use the ZoomSwitch™ with most existing telephone headsets.
Other Devices	Any device that connects to your telephone through the handset (RJ9) port.
PC	Most Windows and OS X software, including Skype®, MSN Messenger®, Yahoo Messenger®, and other softphone and voice chat applications. Compatible with Windows 98SE and above (including XP and Vista) and Mac OS X (10.0 and above).

Technical Specifications

USB	USB 1.1 (Works with USB 2.0)
Audio Compression	H323 Ver.2, G.723.1, G.711,G.726, G.729
Audio Features	Echo cancellation, background noise reduction, wideband audio, full duplex
Power Requirements	USB powered. Power not required for telephone mode.

Packaging

Includes	ZoomSwitch™ ZMS20-UC, USB cable, RJ9 handset cord
Design	Plastic clamshell with cardboard backing and hanging eyelet
Unit Package Dimensions	(H x W x D) – 9.75 x 6.25 x 1.75 inches
Units per Master Carton	50
Master Carton Dimensions	(H x W x D) – 19 x 20.5 x 12.5 inches

Additional Information

Certification	FC CE RoHS	Technical Support	www.ZoomSwitch.com/Support
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